



SUCCESS STORY

Bay Cove Archives and Protects their Data with Backupify

backupify

a datto company

Bay Cove Human Services, Inc. serves society's most vulnerable members by providing effective, compassionate care to individuals and families facing developmental disabilities, mental illness, substance addiction, or aging.



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Hilary Croach
VP of Technology and CIO



Backupify Ensures Valuable Data is Protected

"At Bay Cove, we use G Suite because it gives us the collaboration capabilities and flexibility we need; this is especially important to us since our team is spread across 160+ locations. Using G Suite allows us to provide the highest level of care to clients, set up new locations and individual employees faster, and meet compliance standards set by the government on documenting the work we do. By pairing G Suite with Backupify, we're able to get the make our organization more effective while ensuring our valuable data and work is protected," explained Hilary Croach, VP of Technology and CIO at Bay Cove.

Backupify Makes it Easy to Archive Employee Data

Holding onto employee data during turnover is also extremely important at Bay Cove. With Backupify, they can avoid paying for additional licenses when people depart, and keep the data stored outside of G Suite.

As Croach puts it, "In addition to its backup capabilities, we use Backupify as an archiving tool for the data of former employees. This makes it easy to transfer their documents and work to a new employee so that they can hit the ground running. Backupify's ability to archive emails and documents was extremely valuable in a recent legal situation. We needed access to review a former employee's email account from a couple years prior. With Backupify, I could easily search through the archived account to find the information we needed. Backupify's sophisticated search functionality made that quick and simple. If I didn't have Backupify, that data would have been lost."

Backupify is a Partner in our Success

"Backupify's technology and the team I work with there are wonderful. Customer service is critical to me. We were previously using a different cloud-to-cloud backup provider, but left after having a poor customer experience combined with a steep price increase after becoming a customer. Backupify's technology and user interface are superior, and I enjoy working with the team there. When I came to Backupify I was treated like I was more than just a customer, and that was important to me. Backupify is truly a partner in Bay Cove's success."

About Backupify

Backupify, a Datto company, is the leader in cloud-to-cloud backup, enabling enterprises to extend data protection and accessibility best practices to the cloud. Backupify gives IT professionals the security and control they need against data loss from user errors, external threats, and service failures. Learn more at www.backupify.com.

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