MERRIMACK MORTGAGE SECURES G SUITE WITH BACKUPIFY

backupify

a datto company

Merrimack Mortgage is among the many cloud-forward companies using Software-as-a-Service (SaaS) applications in their day to day business. The New Hampshire-based mortgage company has over 200 employees working across multiple locations. They use G Suite to collaborate. Merrimack's IT Manager, Corey St. Onge, refers to his colleagues as 'road warriors' who need access to email and documents 24/7.

Merrimack was also recently acquired. With the acquisition, Merrimack is regularly FDIC audited.

"Backupify helps us meet our security needs when it comes to encryption standards and supporting regular audits. Our biggest concern is email backup. It's been great to have an entire layer of backup across Gmail and Google Docs. The Backupify solution for G Suite also comes in handy when human error occurs, helping us retrieve accidentally deleted items. The additional security and ease of user management give us two necessary layers of protection to combat data loss," said St. Onge.

Operating within the financial sector, Merrimack needs regular audit logging. With Backupify, they can use the audit log to show which items have been exported and/or viewed and by who. If someone at Merrimack is looking for a file, St. Onge's team can quickly locate it within Backupify's interface and restore it to a specific user without having to download it and risk compromising internal security standards.

St. Onge said that the granularity of the backups has been very helpful for his colleagues, and is, ultimately, what made Backupify right for Merrimack.

"Being able to find individual items down to a specific day has been amazing. We've repeatedly had users come to us about an email or document deleted weeks prior. Without Backupify's generous retention period, we wouldn't have been able to get the data back. The solution consistently does what it says it will and that reliability is what sold us."

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Corey St. Onge
IT Manager at Merrimack Mortgage

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About Backupify

Backupify, a Datto company, is the leader in cloud-to-cloud backup, enabling enterprises to extend data protection and accessibility best practices to the cloud. Backupify gives IT professionals the security and control they need against data loss from user errors, external threats, and service failures.